

CUSTER TELEPHONE COOPERATIVE, INC.

UNCLAIMED PROPERTY POLICY

1. GOALS AND OBJECTIVES

- 1.1 To state the general policy of Custer Telephone Cooperative, Inc. ("Custer") for returning unclaimed property.
- 1.2 Custer is required to make certain efforts to return property presumed abandoned and unclaimed to the rightful owner thereof. Such property includes without limitation payroll checks, vendor checks, credit refunds, security deposits, and capital credit disbursements in an amount greater than \$50.00. The goal of Custer is to be fair and reasonable to its members and former members with respect to returning such property, while not burdening Custer with administrative costs of holding on to property of others indefinitely. All such unclaimed property will be handled in accordance with Idaho Code Title 14, Chapter 5.

2. ABANDONED OR UNCLAIMED PROPERTY

- 2.1 All intangible property held by Custer due to any member or former member (less any charges due to Custer) other than wages and the return of security deposits, shall be presumed abandoned if the property has remained unclaimed by the apparent owner for more than five (5) years after the later to occur of (i) the date the property became payable or (ii) the date the owner thereof last contacted Custer regarding the property.
- 2.2 Intangible property comprised of wages shall be presumed abandoned by the owner thereof if unclaimed for more than one (1) year after the later to occur of (i) the date the wages became payable or (ii) the date the owner thereof last contacted Custer regarding the payment of such wages. Intangible property comprised of security deposits shall be presumed abandoned by the owner thereof if unclaimed for more than one (1) year after the later to occur of (i) termination of service or (ii) the date the owner thereof last contacted Custer regarding the payment of such security deposit.
- 2.3 On or about July 1 of each year, Custer will provide notice to the apparent owner of any property held by Custer which is presumed abandoned to such owner's last known address. The member or former member may claim such amounts by returning the notice with delivery instructions or visiting the offices of Custer, and providing the information required to claim such property as set forth below. Return of the notice to Custer shall cause the property not to be presumed abandoned. If the member or former member fails to claim the property after returning the notice to Custer, the property will be deemed payable upon Custer's receipt of the notice and presumed abandoned in accordance with Sections 2.1 and 2.2. If the member or former member fails to return the notice to Custer, the property will be presumed abandoned and will be subject to custody of the State of Idaho as unclaimed property.
- 2.4 On or about November 1st of each year, Custer shall provide to the State Administrator a list of all property held by Custer which is presumed abandoned,

along with the name of the owner of such property, and such other information as required pursuant to Idaho Code, Title 14, Chapter 5). All property held by Custer, other than unclaimed Capital Credits, shall be delivered to the State Administrator as unclaimed property.

3. PROCEDURE FOR CLAIMING UNCLAIMED PROPERTY

- 3.1 From and after such time as Custer delivers the list and the abandoned property to the State Administrator, the State Administrator is responsible for publishing quarterly notices in the official publications of each county within the State of Idaho stating when and where the quarterly website listing of Idaho abandoned property will be accessible to citizens. Claimants may claim the abandoned property from the State Administrator in accordance with the provisions of Idaho Code § 14-524.
- 3.2 At the same time as Custer provides the list to the State Administrator, Custer will publish on its website the list of all members and former members who have upon the records of Custer any unclaimed property over \$50.00. Claimants may claim the unclaimed property from Custer as set forth herein.
- 3.3 Custer will maintain a list of all members and former members who have upon the records of the Company any unclaimed property with a value of \$50.00 or less. Such list will not be published on Custer's website. Any member or former member may view this unpublished list at Custer's offices during normal business hours.
- 3.4 Custer shall retain unclaimed Capital Credits in a revolving fund, and if the member or former member has not claimed the unclaimed Capital Credit from Custer within four (4) years after the date such Capital Credit was deemed unclaimed, Custer may use the funds for the benefit of the general membership of Custer or for the communities served by Custer, as determined by the Board from time to time, and the member or former member shall forfeit any right to claim such Capital Credits thereafter.

4. INFORMATION REQUIRED TO CLAIM CAPITAL CREDITS.

Members may claim abandoned property at Custer's offices during normal business hours. Members may be asked to provide proof of identification with two forms of identification including a social security card and a picture ID. If there is any dispute as to the claimant of the capital account as stated on the books and records of Custer, Custer is entitled to receive satisfactory proof of the status of the payee prior to payment. One of the forms attached to Custer's Capital Credits Policy may be used for this purpose.