Custer Telephone Broadband Services LLC

Basic Local Exchange
Telecommunications Price List

Telephone Number
208-756-4111
or

866-879-2281

IDAHO PUBLIC UTILITIES COMMISSION
472 WEST WASHINGTON STREET, BOISE, ID 83702-5983

1-800-432-0369

This Price List contains rates, terms and conditions applicable to the sale of telecommunications services provided by Custer Telephone Broadband Services LLC.

Issue Date: September 24, 2012
Issued by: Dennis L. Thornock
Custer Telephone Broadband Services LLC
1101 East Main Avenue
P.O. Box 324
Challis, ID 83226

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DEFINITIONS

Access Line

The Circuit that travels from Custer Telephone Broadband Services LLC central office to the Subscriber's premise terminating at the Network Interface Device (NID), which provides direct access to the local exchange and the toll switching networks.

Circuit

A channel used for the transmission of electrical energy in the furnishing of telephone service.

Company

Custer Telephone Broadband Services LLC.

Connecting Company

A corporation, association, partnership, limited liability company or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a Subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Price Lists applicable.

Customer

See definition of Subscriber.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a Subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a Subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an exchange.

Extension Station

An additional station connected on the same circuit as the Main Station and having the same telephone number as the Main Station.

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DEFINITIONS (Continued)

Extra Listing

Any listing of a name or information in connection with a Subscriber's telephone number beyond that to which he or she is entitled in connection with his or her regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a Subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one (1) Access Line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to service connection charges and other applicable charges for service or equipment.

Local Exchange Service

Telephone service furnished between Subscriber's stations located within the same Local Service Area.

Local Message

A communication between Subscriber's stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a Subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station that is connected to a network Access Line through a central office and has a unique telephone number.

Premises

All of the building or the adjoining portions of a building occupied and used by the Subscriber or all of the buildings occupied and used by the Subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Price List

The document filed by the Company with the Idaho Public Utilities Commission which lists the communication services offered by the Company and the associated press.

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DEFINITIONS (Continued)

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a Subscriber and connected directly to a central office by means of Trunk Access Lines, from which connection is made to stations at various locations or Customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A Circuit provided to furnish communication only between the two (2) or more telephones directly connected to it and not having connection with either central office or PBX switching apparatus.

Subscriber

A person or agency subscribing for telephone service. As used in this Price List, a separate Subscriber is involved at each location, or continuous property, where service is furnished. One (1) individual or firm therefore may be considered as two (2) or more separate Subscribers, even in the same exchange. The privileges, restrictions and rates established for a Subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied, except when definitely provided for in the schedules.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A Circuit connecting two (2) PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus. The Circuit is not intended to provide for general exchange service through either of the PBX systems with which it connects.

Toll Message

A message from a calling station to a station located in a different Local Service Area.

Toll Service

Telephone service rendered by the Company between patrons in different Local Service Areas in accordance with the rates specified in the Company's Toll Price List.

Trunk

A telephone communication channel between (a) two (2) ranks of switching equipment in the same central office, (b) central office units in the same switching center or (c) two (2) switching centers.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of Custer Telephone Broadband Services LLC, hereinafter referred to as the Company. Failure on the part of the Subscribers to observe these terms and conditions of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment or regulation.

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to Subscriber negligence or other circumstances not due to Company facilities.

The Company will credit a Customer's account in accordance with Idaho IDAPA 31.41.01 Rule 502.

3. Directory Errors and Omission

The Company endeavors to correctly list Customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the Company provides information for a directory listing and an error occurs.

4. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence or removal of Company property, when the damage is the result of negligence of the Company.

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GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY (Continued)

5. Adjustment of Charges

In case of over billing, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated over billing over a three (3) year period.

In case of under billing, the Company reserves the right to back bill for the deficiency charges up to a period of three (3) years.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company unless otherwise specified. Company agents or employees shall have the right to enter said premises at any mutually agreed upon, reasonable hour to install or maintain equipment or remove equipment.

The Company may refuse to install or maintain any service at locations that are hazardous to the Company employees.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and Subscriber-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services subject to terms and conditions outlined in other parts of this Price List. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend or terminate the service.

Communication service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the Subscriber, the Subscriber's family and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

The equipment may be installed at such locations, provided the service is located so it is not accessible for public use.

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GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

4. Tampering with Equipment

The Company may refuse to furnish telephone service when Company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any Subscriber who allows indiscriminate use of Company facilities except in case of emergencies.

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The conditions of such contracts are subject to all provisions of this and other applicable Price Lists. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the Exchange Area is not considered to terminate the contract, and orders for such may be made verbally.

2. Telephone Numbers

The Company may change the telephone number or central office designation of a Customer whenever it is required or by mutual consent and with proper written notification (thirty (30) days).

3. Alterations

The Subscriber agrees to notify the Company of any alterations that will necessitate changes in the Company's wiring, and the Subscriber agrees to pay the Company's current charges for such changes. The Subscriber can change the inside wiring up to the demarcation point.

4. Payment of Service

The Subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained elsewhere in this Price List. The Subscriber is responsible for all charges for services rendered at his or her telephone, including collect charges.

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GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the Subscriber. The Subscriber may not rearrange, remove or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent Customers in accordance with the guidelines established in the Construction Charges section.

Where required by the conditions, Customers may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Reconnection Charge

Where service has been terminated by the Company, the regular non-recurring charges shall apply for reconnection of service.

F. TELEPHONE DIRECTORIES

The Company will furnish to its Subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories may be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT OF DEPOSITS

1. Deposits and Advance Payments

A) Advance Payments

To safeguard its interest, the Company may require a Customer to make an advance payment before services and facilities are furnished. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction. An advance payment may be required in addition to a deposit. Advance payments will be credited to the Customer's first month's bill.

B) Deposits

The Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The Company's deposit practices are set forth in the Commission's Customer Relation Rules, IDAPA 31.41.01. Interest will be payable on deposit at the rate determined by the Commission.

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GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities are one (1) month at the same location.

The Company may require a minimum contract period longer than one (1) month at the same location in connection with special (non-standard) types or arrangements of equipment or for unusual construction necessary to meet special demands and involving extra cost.

2. Termination of Service — Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one (1) month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases, charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge for one (1) month:

(1) The contract for the main service is terminated.

(2) The listed party becomes a Subscriber to some other class of exchange service.

(3) The listed party moves to a new location.

(4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than (1) one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original Subscriber.

Service may be terminated after the expiration of the initial contract period upon the Company being notified and upon payment of all charges to the date of the termination of the service.

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GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. Termination of Service — Subscriber's Request (Continued)

Service may be cancelled by the Customer only on not less than thirty (30) days written notice to the Company. In the event the Company is unable to disconnect the Customer's Access Line by the requested cancellation date, the Customer will be responsible for any usage over the line.

3. Termination of Service by the Company

The Company shall comply with all Commission Rules relating to the denial, restriction and notification processes before denying, restricting or terminating a Customer's service. Specifically, IDAPA 31.41.01, Rules 300 through 399 — Denial, Restrictions and Termination of Service.

I. PAYMENT FOR SERVICE AND FACILITIES

The Subscriber shall pay for service and facilities monthly in advance, except all various units of government, and shall pay for moves and changes when billed. Failure to receive a bill does not relieve the Subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twenty-fourth (24th) of the month or a late charge will be applied to the balance.

NON-SUFFICIENT OR RETURNED CHECKS

A) If a Customer makes payment to the Company with a check that is returned by the bank, the Customer will be charged a returned check fee per each item returned.

B) The Company will require one of the following forms of payment from a Customer to reimburse the Company for any non-sufficient funds check, returned check, as well as to satisfy a payment promise, or to reconnect service type(s) which have been denied due to non-payment:

1. Cash
2. Cashier's Check
3. Money Order
4. Visa or MasterCard

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GENERAL RULES AND REGULATIONS (Continued)

I. PAYMENT FOR SERVICE AND FACILITIES (Continued)

DECLINED MONTHLY RECURRING CREDIT CARD PAYMENTS

A) Credit cards that are denied in a monthly credit card pull will be assessed a processing fee.

B) If a Customer's recurring payment is declined four (4) times total, the Company will no longer be able to offer the Customer this bill payment service.

C) The Customer may use one (1) of the following forms of payment if their recurring payment has been declined four (4) times:

1. Cash
2. Cashier's Check
3. Money Order
4. One-time verified credit card payment

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in furnishing of telephone service and not otherwise provided for by the Price List schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility of the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that Customer. Applicable charges will be determined by the Company for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such service or facility after thirty (30) days written notice to the Subscriber.

K. LIABILITY OF COMPANY

The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

L. CUSTOMER NOTICE

The Company will give at least ten (10) days notice to Customers and the Idaho Public Utilities Commission before increasing rates or other changes. The notice to Customers will be either individual notice or a public notice in the newspapers in Company's Idaho service areas.

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GENERAL RULES AND REGULATIONS (Continued)

M. TAXES, CHARGES AND FEES

In addition to the rates and charges described in this Price List, the Customer may be responsible for the payment of taxes, charges or fees ordered by the Idaho Public Utilities Commission, the Idaho State Legislature or federal, state or local governments (such as federal taxes, county 9-1-1 fees, federal and state universal service fund charges and the Idaho Telephone Assistance Program). When the Company is authorized to collect such taxes, charges or fees from the Customer, those taxes, charges and fees will be itemized separately on the Customer's bill.

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NETWORK ACCESS LINE SERVICE

RATES

Access Lines		Monthly Rate R-1	Monthly Rate B-1	
	Single Line Local Service	$16.00	$20.00	(I)
2	PBX Trunks		$27.00	

CONDITIONS

1. The above rates apply to the provision of network Access Lines which, when connected to a suitable telephone instrument, provide access to the telephone network.

2. Instruments must be provided by the Subscriber, subject to the conditions described in the Connection with Subscriber-Owner Equipment portion of this Price List.

3. Additional instruments may be attached to network Access Lines. The Company reserves the right to limit the number of instruments connected to an Access Line if they cause interference with the normal operation of the line.

4. Tone dial service is provided only where the facilities are available.

5. Business rates apply:

   a. At any location where activities are of a business, trade or professional nature.

   b. At any location where the listing of service at that location indicates a business, trade or profession.

   c. Where only one (1) network Access Line is provided at a location, which is both a residence and a business.

   d. At schools, hospitals, libraries, churches and other similar institutions.

6. Residence rates apply:

   a. In private residences where business listings are not provided and telephone service is not used for the conduct of business.

   b. In the place of residence of a clergyman, physician or other medical practitioner provided the Subscriber does not maintain an office in the residence.

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NETWORK ACCESS LINE SERVICE (Continued)

CONDITIONS (Continued)

7. Extended Area Service:

Extended Area Service (EAS) will be provided between the exchanges listed below without additional charges:

Exchange Area	Exchange Areas Included in Extended Local Calling Area
Salmon plus local call to	Challis, Clayton, May-Ellis and Elk Bend
Leadore, Tendoy, Carmen, Northfork	
and Gibbonsville	

8. Expanded EAS:

Monthly Rate R1	Monthly Rate B1
$35.00	$45.00

In addition to the above exchange area, the Extended Area of Service will be Century-Link - Eastern Idaho EAS area.

9. Residential Rates (R-1) include Basic Voice Mail plus any four (4) of the following Custom Calling Features:

Anonymous Call Rejection	Caller ID – Per Call Unblocking
Automatic Recall	Call Waiting
Call Forward Busy	Call Waiting with Caller ID
Call Forward No Answer	Cancel Call Waiting (*70)
Call Forward Unconditional	Home Intercom
Caller ID – Number Only	Speed Calling – 8 Numbers
Caller ID – Per Call Blocking	Three Way Calling
Caller ID – Per Line Blocking	Wake Up Service – Reminder Call

10. Business Rates (B-1) include Basic Voice Mail plus any four (4) of the following Custom Calling Features:

Anonymous Call Rejection	Caller ID – Per Line Blocking
Automatic Callback	Caller ID – Per Call Unblocking
Automatic Recall	Call Waiting
Call Forward Busy	Call Waiting with Caller ID
Call Forward No Answer	Cancel Call Waiting (*70)
Call Forward Unconditional	Speed Calling – 30 Numbers
Caller ID – Number Only	Three Way Calling
Caller ID – Per Call Blocking	Wake Up Service – Reminder Call

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

Non-Recurring Charges

	R1	B1
Service Order	$10.00	$15.00
Line Connection	8.00	10.00
Standard Labor Rates		
Standard Labor	$50.00 p/hr	$50.00p/hr
First 30-minute increment or fraction thereof	$25.00	$25.00
All additional 15-minute increments or fractions thereof	$12.50	12.50
Premise Visit	$30.00	$30.00
Cost of Materials Extra		

CONDITIONS

1. These charges are intended to cover the expenses incurred by the Company in conjunction with the following:

   Establishment of service;

   Change in location of a service to other premises;

   Transfer of service from one (1) Customer to another;

   Change of telephone number at Customer's request;

   Installation of auxiliary equipment;

   Restoration of service discontinued for non-payment.

2. Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to Customer.

3. No charges will apply under the following circumstances:

   Service to which no monthly rates apply.

DEFINITIONS

1. Service Order

   Applicable to work done in receiving, recording and processing information necessary to execute a Customer's request for the establishment of service. It is also applicable for Customer's request for additions, moves, reconnections or changes to existing service.

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Continued)

DEFINITIONS (Continued)

2. Premises Visit

Applicable if a Company employee must visit the Customer's premises to move or change a service drop or standard network interface at the Customer's request. Not applicable when a Company employee is on the Customer's premises for any other business purpose.

3. Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network Access Line or make changes to an existing network Access Line.

If service requires work in more than one (1) Central Office area, this charge applies for each office.

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DIRECTORY ASSISTANCE SERVICE

RATES

Per each directory assistance call in Local Service Area	$ 0.60
Per each directory assistance call outside of Local Service Area	$ 0.70

CONDITIONS

1. The above charges will apply to each call to a directory assistance operator requesting information within the Company's Local Service Area and calls outside of the Local Service Area. Expanded EAS is considered outside of the Local Service Area.

2. The charge will apply regardless of whether or not the operator is able to supply the requested information.

3. A maximum of two (2) requests for information will be allowed per directory assistance call.

4. The Company will not charge for directory assistance service from hospital telephones or from residential telephones where the end user has been affirmed, in writing, as unable to use the Company's provided directory because of visual or physical handicap.

5. In the event a Customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Price List, the Company may assess appropriate directory assistance charges on the Customer's regular telephone account.

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Issued by: Dennis L. Thornock
Custer Telephone Broadband Services LLC
1101 East Main Avenue
P.O. Box 324
Challis, ID 83226

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CUSTOM CALLING FEATURES (CCF)

RATES

	Monthly Rate		Non-Recurring Charge	
	R1	B1	R1	B1
Custom Calling Features (CCF)				
Account Code Forced	$3.00	$3.00	$ 5.00	$10.00
Anonymous Call Rejection	2.00	2.00		
Automatic Callback	3.00	3.00		
Automatic Recall	3.00	3.00		
Call Forward Busy	1.00	1.00		
Call Forward No Answer	1.00	3.00		
Call Forward Unconditional	1.00	3.00		
Caller ID — Number Only	5.00	7.00		
Caller ID — Per Call Blocking	NC	NC		
Caller ID — Per Line Blocking	1.00	1.50		
Caller ID — Per Call Unblocking	NC	NC		
Call Waiting	2.00	3.50		
Call Waiting with Caller ID	3.00	4.00		
Cancel Call Waiting (*70)	NC	NC		
Customer Originated Trace	NC	NC		
Priority Call — Distinctive Alert — Call Waiting Access	1.00	1.00		
Distinctive Ringing — Teen Service — 1st Number	4.00			
Distinctive Ringing —Teen Service — Additional Number	5.00			
Do Not Disturb	3.50	3.50		
Home Intercom	2.50	2.50		
Hot Line	3.00	3.00		
Remote Access to Call Forward	2.00	2.00		
Remote Call Forward	16.50	30.50		
Selective Call Acceptance	3.00	3.00		
Selective Call Forwarding	3.00	3.00		
Selective Call Rejection	3.00	3.00		
Speed Calling – 8 Numbers	1.50	1.50		
Speed Calling — 30 Numbers	2.00	2.00		
Three-Way Calling	1.50	1.50		
Toll Control with PIN	3.00	3.00		
Wake Up Service	2.00	2.00		
Warm Line	2.00	2.00		

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CUSTOM CALLING FEATURES (CCF) (Continued)

CONDITIONS

1. Custom Calling Features are available only to those Subscribers who are served from a Central Office and lines equipped to provide such services.

2. Calling Number Delivery (Caller ID) requires an additional piece of Customer Provided Equipment (CPE) to fully activate features.

3. Interaction of Services: not all service(s) will work together and interact on a given line simultaneously or individually. To find out what service(s) can be combined on an individual line and will interact, please contact the Company.

4. From time to time, the Company may offer special promotions to its Customers. These offerings will generally consist of a reduced price, a waiver of installation charges or a free service with a purchase of another service. These offerings may be limited to certain dates and locations and will be for limited time periods. When such an offering is made, the Commission will be notified, and a copy of the offering will be provided to them.

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

   The Company shall be held harmless by the Subscriber in cases where the Subscriber's telephone number is transmitted via the Caller ID CLASS feature to another Subscriber who subscribes to that service, and the Subscriber has not blocked the transmission of his/her telephone number.

2. Obligation of the Subscriber

   Under no circumstances should any Subscriber to the Caller ID Custom Calling feature use telephone numbers delivered to him/her for purposes of marketing any service or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

   > "billing and collection, routing, screening and completion of the originating Subscriber's call or transaction, or for services directly related to the originating Subscriber's call or transaction."

   Caller ID information can be used only to market goods and services to existing Customers and only to market goods and services to existing Customers that are directly related to those the existing Customer already uses.

   Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where Subscribers of the Company use this information in an unauthorized manner, as described above.

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CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS

Account Code Forced — prevents the use of a telephone by unauthorized individuals. A code must be dialed which is recognized by the system, thereby allowing the use of the telephone. If an invalid code is dialed, then reorder tone is returned to the Subscriber.

Anonymous Call Rejection — allows a Subscriber to reject private numbers. With this service, the caller does not allow their number to be recognized; they will hear a recorded announcement telling them "the number you have reached is not accepting calls from private numbers." To activate this service, dial *77, or to deactivate, dial *87.

Automatic Callback — allows a Subscriber who calls a busy number to dial an access code, *66, to be alerted by way of a distinctive ring when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Callback feature, the user can dial *86.

Automatic Recall — allows a Subscriber to automatically return a call to the number of the phone that last called. By dialing the access code *69, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing *89.

Call Forwarding Busy — allows a Subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The Subscriber can activate the feature by dialing *90 or deactivate the feature by dialing *91. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the Subscriber will be billed for each call diverted.

Call Forward No Answer — allows a Subscriber to have all calls (incoming or intragroup) forwarded to another number if the Subscriber does not answer after a preset number of ringing cycles as set by the Company. The Subscriber can activate the feature by dialing *92 and deactivate the feature by dialing *93.

Call Forward Unconditional — allows a Subscriber to have all calls (incoming or intragroup) forwarded to an alternative number, without ringing the Subscriber phone first.

Caller ID — Number Only— allows for the automatic delivery of a calling party's telephone number to the called Customer, after the first ring, but before the call is answered. The number is displayed on Customer provided equipment.

The calling telephone number is only available in those areas where appropriate signaling network connections exist to forward the calling party's number. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or blocked, the number will not be displayed.

Rates for Caller ID service do not include a telephone instrument or other customer premises equipment.

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CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS (Continued)

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the Subscriber from the number delivery services Subscriber. Any Caller ID Subscriber failing to comply with any of these conditions will have his or her service terminated.

Caller ID — Per Call Blocking — allows a Subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *67. This feature is provided free of charge to all Subscribers receiving telephone services from suitably equipped central offices.

Caller ID — Per Line Blocking — provides a permanent indicator on a Customer's line. Once a block is established on the Customer's line, the private status can be deactivated by the Customer on a per call basis. The activation code is *82.

Caller ID — Per Call Unblocking — allows a Subscriber who has Caller ID — Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82. This feature is provided free of charge.

Call Waiting — a distinctive tone informs the telephone user that another call has been placed to his/her line. By briefly depressing the hook-switch, the user will be connected to the second caller while holding the first; subsequent depressions of the hook-switch will allow the user to alternate between callers.

Call Waiting with Caller ID — displays the calling number (depending on whether the Subscriber has Calling Number Delivery enabled) as part of the notification that a second call is on the line.

Cancel Call Waiting — allows the Subscriber to cancel Call Waiting before or during one (1) telephone call. The access code to cancel Call Waiting is *70.

Customer Originated Trace — allows a Subscriber to initiate a trace on the last incoming call by dialing activation code *57. If the trace is successful, the Company's switch will automatically produce an internal trace report, which identifies the telephone number from which the call to the Subscriber was made, along with the time the call was made. No information regarding the content of the call is collected. The Subscriber who initiated the trace may then contact the local law enforcement agency to ask that an investigation into the call be commenced. Any law enforcement agency request for the information, or any other call-related information, would need to be accompanied by lawful authorization and comply with the procedures set forth in Company's CALEA Compliance Manual.

Priority Call — Distinctive Alert-Call Waiting Access — allows a Subscriber to receive a Distinctive Ringing signal or Call Waiting tone from a line so equipped from parties on a pre-programmed list. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is *81.

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CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS (Continued)

Distinctive Ringing — allows a Subscriber up to three (3) Distinctive Ringing codes on incoming calls using one (1) Access Line. This feature assigns additional telephone numbers to each ringing code.

Do Not Disturb — allows a Subscriber to prevent incoming calls from ringing at their stations. To activate the feature, the Subscriber can dial *78. To deactivate the feature, the Subscriber can dial *79.

Home Intercom — allows a Subscriber to use any extension in a home or business as an intercom device to call other extensions connected to the same line.

Hot Line — allows a Subscriber to establish a switched connection to a predetermined number when the Subscriber's telephone goes off-hook. No dialing is required, and the call is processed automatically to the predetermined telephone number.

Remote Access to Call Forward – This service allows a call forwarding subscriber to access and change their call forwarding configuration from any phone.

Remote Call Forward (RCF) — a stand-alone service that allows incoming calls to be forwarded to another local or long distance telephone number. With the RCF feature, all calls to a telephone number are always forwarded to a remote directory number.

Selective Call Acceptance — allows a Subscriber to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is *84 and is used to add or delete numbers from the list of acceptable calls.

Selective Call Forwarding — allows a Subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated as normal. The access code for this feature is *83.

Selective Call Rejection — allows a Subscriber to select a list of up to 10 numbers from which incoming calls are automatically rejected. A rejection announcement is played to the calling party.

Speed Calling — allows a Subscriber to place local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list, the Customer uses his or her own telephone.

Three-Way Calling — allows a Subscriber to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Toll Control with PIN — allows a Subscriber to make long distance calls using a predetermined account code.

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CUSTOM CALLING FEATURES (CCF) (Continued)

DEFINITIONS (Continued)

Wake Up Service — Reminder Call — this service is known as two (2) separate services – reminder calls and regular reminders. Reminder calls allow individual reminders to be made once a day for a set time, up to twenty-four (24) hours after the reminder was configured. Regular reminders are made at a set time on a number of days, depending on the particular options selected.

Warm Line — allows a Subscriber to establish a switched connection to a predetermined number if the Customer does not dial a number within a specified length of time after going off-hook. When the Subscriber's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

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DIRECTORY LISTINGS

RATES

	Monthly Rate	
	R1	B1
Additional or Alternate Listing	$1.00	$1.00
Non-List	1.00	1.00
Non-Publish	1.00	1.00

CONDITIONS

1. The regulations for directory listings as provided in this section apply only to that section of the directory containing the regular alphabetical list of names of Subscribers.

2. Primary Listing

   One (1) listing without charge, termed the Primary Listing, is provided as follows:

   a) For each separate Subscriber service, when two (2) or more Main Station lines or PBX Trunk lines are consecutively operated, the first number of the group is considered the primary listing.

   b) Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.

   c) Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by a court of law.

3. Restrictions

   Names in directory listings shall be limited to the following:

   a) In connection with residence service
      - The individual names of the Subscriber, or
      - The individual name of a member of the Subscriber's family, or
      - The individual name of a permanent member of the Subscriber's household, or
      - Dual (joint) listings for Customers who share the same surname and reside at the same address

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DIRECTORY LISTINGS (Continued)

CONDITIONS (Continued)

3. Restrictions (Continued)

b) In connection with business service

- The individual name of the Subscriber, or
- The name under which the Subscriber is actually doing business, or
- The name under which a business is actually being conducted by someone other than the Subscriber and which the Subscriber is authorized by such other to use, or
- The individual names of the officers, partners or employees of the Subscriber, or
- The names of departments when such listings are deemed necessary from a public reference viewpoint

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AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADADs)

An automatic dialing announcement device (ADAD) dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADs: those used for solicitation calls and those used for non-solicitation calls.

RATES

	Monthly Rate
Per Access Line	Business Access Line Rate

CONDITIONS

1. Certification

   Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these Price List provisions and that the user will use the ADAD(s) only in compliance with these provisions.

2. Customer Obligations

   a. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.

   b. The ADAD user (Customer) must notify the Company in writing within thirty (30) days of any changes in the ADAD operation that result in either an increase or decrease in the number of message attempts per hour and/or the average length of completed messages.

   c. ADADs that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.

   d. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.

   e. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADs are prohibited from calling more than one (1) number held by a given called party.

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CONSTRUCTION CHARGES

1. GENERAL

Line extensions consist of additions to plant beyond existing leads and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to Subscriber applicants with abnormally long extension requirements to prevent unreasonably burdening the general body of existing Subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule are applicable in connection with all types of service when established by means of an extension to the Company's plant consisting of, but not limited to, "buried communications facilities" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of communications facilities and construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he or she so elects, may initially clear the right-of-way, furnish and set the required poles in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company.

The location of line extensions are determined by the Company, and the distances (including service entrance facilities) are measured along the route so selected.

Construction to serve two (2) or more Customers, whether on public right-of-way or private easements, may be used for serving Subscriber in general.

The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed three hundred (300) feet per application. Where the total extension exceeds three hundred (300) feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to three hundred (300) feet of service entrance facilities construction without charge. However, ownership of facility will be retained by the Company.

Contracts covering periods not less than three (3) years of telephone service may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule and shall not interfere with the Company's right to collect amounts as provided elsewhere in its Price List schedule.

When an applicant is so located that it is necessary to use private and/or public right-of-way to furnish service, and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing the right-of-way, in addition to other charges.

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CONSTRUCTION CHARGES (Continued)

1. GENERAL (Continued)

The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed ten percent (10%) of the estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable extension cost shall be made within sixty (60) days after completion of the extension.

2. LINE EXTENSIONS

RATES

A) Line Extension and Additions:

Extensions and additions to plant necessary to provide telephone service.	No Charge

B) Line Extensions and Upgrades Outside the Base Rate Area:

(1) Upgrades to plant along existing exchange or toll telephone circuits of this utility, including three hundred (300) feet of service entrance facilities.	No Charge
(2) Extension to plant beyond existing exchange or toll telephone circuits of the Company, including poles and buried cable:	
a) Free Footage Allowance:	
The Company will construct at its expense a maximum of three hundred (300) feet of line extension per applicant. This free footage may be on private property or along a private road. The Company will also construct at its expense a maximum of three hundred (300) feet of service entrance facilities per applicant. However, ownership will be retained by Company.	No Charge
b) Extensions to plant and service entrance facility construction exceeding free footage allowance.	Actual Cost

C) Rights-of-Way or Easements

Rights-of-way and easements to the premises, satisfactory to the Company, must be furnished without costs by the applicant on public lands and private property.

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CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective Subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective Subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half (1/2) mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half (1/2) mile. Two (2) or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

An applicant at any premises receives only a single line extension and service entrance facility regardless of the number of services ordered at the premises.

Applicants ordering service at more than one (1) premises are treated as separate applicants at each premises for purposes of this schedule.

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

A. No applicant is required to pay a higher charge than he or she would if the project were established for him or her alone. Any difference between this charge and the average charge for the group is absorbed by the Company.

B. Charges for extensions to plant on private property (including service entrance facilities) are assumed by applicants on whose property such extensions are made, and these charges are not included in the overall charges of the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

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CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three (3) years from the date service was initially established for such project, the charges for the entire project are calculated to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three (3) year term. The time is calculated from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three (3) years old, the cost of the project is calculated as above if such calculation does not increase the charges to those Customers served from the existing project. Otherwise, a new project will be established.

When a project is recalculated as described above, existing Subscribers will be refunded a prorated amount of the difference between the original charges and the recalculated charges, based on the remainder of the three (3) year term. Calculation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

DISCONNECTS AND REUSE OF FACILITIES

When one (1) or more Subscribers on a project disconnects within the three (3) year term, no refund is made of the line extension charge to the disconnected Subscribers. Charges to remaining Subscribers are not affected by disconnects.

When a Subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original Subscriber and the new applicant.

When a Subscriber is disconnected for any reason and subsequently reapplies for service from the same premises or another premises on the same project, the Subscriber will not be required to pay any additional line extension charges in addition to his or her total original obligation.

3. REAL ESTATE SUBDIVISIONS

Line extensions into real estate subdivisions will be made by the Company provided sixty percent (60%) of the estimated total costs of such extension is advanced to the Company by the sub-divider.

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CONSTRUCTION CHARGES (Continued)

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

If a Subscriber maintains for thirty-six (36) consecutive months a service installation which was originally established on a temporary or speculative basis, and if his/her business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the Subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the Subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than thirty-six (36) consecutive months. Refund provisions apply at the end of not more than thirty-six (36) consecutive months.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law;

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable or along river crossings;

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions;

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Rate

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Price List.

Service Call

If a trouble report results in a service call and the trouble is found to be in the Customer provided equipment.

CONDITIONS

1. Customer provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the Customer shall make whatever changes are necessary to correct the problem.

2. The Company shall not be responsible for the installation, operation or maintenance of any CPE. The Customer shall be responsible for the payment of all Company charges for visits by the Company to the Customer premises where a service difficulty or trouble report results from CPE or facilities.

3. Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission or the reception of signals by CPE.

4. The Company shall not be responsible to the Customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

5. Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the Customer of the violation in writing. The Customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within ten (10) days following receipt of notice of the violation by the Customer. Failure of the Customer to comply with these requirements shall result in suspension of the Customer's service until the Customer complies with the provisions of this Price List.

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TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

	Monthly Rate
Hunting service per line or Trunk is a group so arranged	$1.50

CONDITIONS

1. Trunk hunting service arrangement is equipment located in the Company's central office arranged to select the next available line of a Customer's group of hunting lines, when the line associated with the called number of the Customer is busy.

2. When a Customer requests that specific sequential numbers be reserved for his or her future use with additional lines, there will be a monthly charge of one-third (1/3) business Access Line rate.

Issue Date: November 10, 2011
Issued by: Dennis L. Thornock
Custer Telephone Broadband Services LLC
1101 East Main Avenue
P.O. Box 324
Challis, ID 83226

Effective Date: January 1, 2012

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LONG DISTANCE MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE

RATES

	Monthly Rate R1	Monthly Rate B1
Long Distance Message Restriction	$1.00	$2.00

CONDITIONS

1. Long Distance Message Restriction – Local Exchange Service is an arrangement that permits Local Exchange Service line users to dial Local Service Area calls but prevents the origination of long distance calls.

2. Long Distance Message Restriction – Local Exchange Service is provided for use only on individual network Access Line service and only where the Customer has other network Access Line service on the same premises arranged for unrestricted use of the telecommunications network.

3. The acceptance of collect call messages is not restricted by this arrangement.

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BUNDLED SERVICE OFFERINGS

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VOICE MAIL SERVICE

RATES

	Monthly Rate R1	Monthly Rate B1
Basic Voice Mail: One two (2) minute greeting message Forty (40) minutes of messages (new or saved) Messages can be up to three (3) minutes in length Storage on new and old messages – twenty-one (21) days	$2.00	$3.00
Premium Voice Mail: One three (3) minute greeting message Two hundred (200) minutes of messages (new or saved) Messages can be up to five (5) minutes in length Storage on new and old messages – forty (40) days	$4.00	$6.00

CONDITIONS

1. Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.

2. Voice mail is offered to residence and business Subscribers as a service that can automatically answer a telephone line after a certain number of rings or when the called party's line is in use.

3. For a voice mail box, the Subscriber must have their lines equipped with a Call Forwarding feature, and if they wish to receive notification of new messages, the line must be equipped with Message Waiting Indication. The rates and charges for these features are specified in the Custom Calling Features sections of this Price List.

4. Voice mail boxes can store and save messages in differing degrees, depending on the level of service ordered by the Subscriber.

5. Credit for service interruption will be provided if service is interrupted for a period exceeding twenty-four (24) hours. The credit shall be the monthly amount for service divided by thirty (30) days times the number of days that service is continually interrupted.

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Issued by: Dennis L. Thornock
Custer Telephone Broadband Services LLC
1101 East Main Avenue
P.O. Box 324
Challis, ID 83226

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VOICE MAIL SERVICE (Continued)

CONDITIONS (Continued)

6. The Company is not responsible for lost or dropped messages. Periodically, the Company will update the software supporting voice mail service. During this period, voice mail will not be operational. This period will not exceed twenty-four (24) hours; therefore, credit for service not received will not be allowed for regular software upgrades.

7. Voice mail can be programmed to answer a Subscriber's telephone line after a set number of rings.

8. A Subscriber has access to a voice mail box by dialing a seven (7) or ten (10) digit access number followed by a personal identification code. At this point, the Subscriber can then retrieve messages and either save or erase them. The Subscriber can also program a personal greeting that will play when voice mail answers a telephone line.

9. The standard mail box features include forwarding to the mail box on no answer (Subscriber selectable for two (2) to five (5) rings), forwarding to the mail box on busy line and a new message indication (stutter dial tone).

10. Subscribers using Call Waiting may not choose to have calls forwarded to voice mail on a busy signal. These Subscribers will be interrupted with a Call Waiting tone burst for as many rings as the Subscriber selects for no answer forwarding. If the Subscriber does not answer the call waiting tone, the second caller will be forwarded to voice mail.

11. From time to time, the Company may offer special promotions to its Customers. These offerings will generally consist of a reduced price, a waiver of installation charges or a free service with a purchase of another service. These offerings may be limited to certain dates and locations and will be for limited time periods. The Commission will be notified of any offering, and a copy of such offering will be provided to the Commission.

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VACATION SERVICE

RATE

Monthly
½ of the Total Monthly Network Access Line Rate and any additional items billed as a fixed monthly service or surcharge

GENERAL DESCRIPTION

Vacation Service provides for the maintenance of the same telephone number on a year-to-year basis for end users that subscribe to telephone service during at least three (3) consecutive months of the year. This service allows for the publication of the telephone number in the telephone directory, but does not include special notation or additional listings.

CONDITIONS

1. The Customer for any class of network Access Line service may request Vacation Service.

2. Vacation Service is granted for not less than one (1) month, not more than nine (9) months and is subject to active service for three (3) consecutive months. Vacation Service may begin on any normal business day of the month.

3. Sufficient advance notice shall be given to permit arrangements for establishment or extension of Vacation Service or early restoration of service.

4. Billing for service will be restored without notice on the last day of the designated Vacation Service period, unless the Subscriber requests the Company to restore service sooner or to extend the Vacation Service period (to a maximum of nine (9) months).

5. No outward or inward service is provided during the period of suspension.

6. A line connection and service order charge will apply when service is restored.

7. Any charges for additional directory listings will continue at the full rate during the vacation period.

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CUSTOM NUMBER SERVICES

RATES

	Non-Recurring
Custom Number Services (per number)	$10.00

GENERAL DESCRIPTION

Custom Number Service allows the Customer to request a telephone number through a selective search of available telephone numbers.

CONDITIONS

1. If the specifically requested number or search selected number is available, the non-recurring charge applies.

2. No charge will apply if the Customer's requested number is not available.

3. The Company reserves the right to exclude certain numbers or groups of numbers from Custom Number Service.

4. If a Customer disconnects service and requests the same number within a twelve (12) consecutive month period, the equivalent charges of Vacation Service will be applicable for the months without service during that period.

5. Custom Number Service does not apply to Customers disconnected for non-payment.

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CONFERENCE BRIDGE SERVICE

RATE

	R1	B1
Conference Bridge Service per call	$18.00	$25.00
Conference Bridge Service per month	$10.00	$20.00

GENERAL DESCRIPTION

Conference Bridge Service provides real time reservation-less meet-me conferencing for up to thirty (30) attendees.

This service will be offered on a monthly basis where the Customer may utilize the Conference Bridge Service any time during the month, or on an individual case basis (ICB) per conference call.

CONDITIONS

1. Real time conference call service is initialized and controlled by a moderator.

2. The moderator has the ability to:

   - Easily set up conference
   - Control participant interaction and call flow via the phone or web interfaces
   - To record conference calls allowing Subscriber the availability to an audio file for archive as well as to review and share with others
   - To mute, control volume and disconnect any participants
   - To record the date, duration and number of participants for each conference
   - To request a "roll call" of participants currently in the conference; the system announces the names that the moderator and participants recorded upon joining the conference without alerting the conference participants
   - Request a count of participants currently in the conference without alerting the conference participants
   - Request the name of the last participant who joined the conference without alerting the conference participants
   - Lock the conference to ensure a secure and uninterrupted call without alerting the conference participants

3. On an individual conference call basis, after your reservation is made, your conference will be assigned a unique access code. Anyone without this code will not be admitted into your conference.

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MASS ANNOUNCEMENT SERVICE

RATES

Monthly Rate R1	Monthly Rate B1
$5.00	$10.00

GENERAL DESCRIPTION

Mass Announcement Service makes it easy to get a pre-recorded message out to a large number of contacts.

CONDITIONS

1. The Mass Announcement Service automatically places calls to contacts on a pre-defined contact list and plays them a pre-recorded message.

2. It can be configured to automatically retry contacts until they have answered and listened to the message, trying repeatedly until either a certain number of call attempts have been made or an end date/time has been reached. Call attempts can also optionally be restricted to certain days of the week/times of day to avoid calls being placed at inappropriate hours.

3. With Mass Announcement Service, you can optionally configure the Caller ID to be signaled when placing calls (at the scope of a Mass Announcement Service admin). That allows you to alert the dialed party that the call is an important one. If no Caller ID is configured, then "anonymous" is signaled instead.

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PROMOTIONAL OFFERINGS

GENERAL DESCRIPTION

Subject to Commission notice, the Company may, during certain promotional periods, waive or discount the service and equipment charge and/or monthly rates of new and existing services or products for a designated period of time to a Customer who wants to participate.

Any promotional waiver or discounted rate will apply only one (1) time per Customer for each service in any given wire center prefix during the course of the promotional period.

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LONG DISTANCE CARRIER CHARGES (PIC)

GENERAL DESCRIPTION

Customer requested changes of their long distance carrier will have a charge associated with that activity.

	Non-Recurring Charge	
	R1	B1
Inter-Lata only change	$15.50	$15.50
Intra-Lata only change	15.50	15.50
Inter & Intra-Lata change	15.50	15.50

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INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

GENERAL DESCRIPTION

The Company may furnish a facility and/or service at a rate or charge different from those specified in this Tariff. Charges will be determined on an Individual Case Basis. Specialized rates or charges will be made available to similarly situated Subscribers on a nondiscriminatory basis and will be provided subject to any applicable Idaho Public Utilities Commission Rules. ICB rates will be specified in a contract between the Company and the Customer pursuant to Idaho Public Utilities Commission Rules.

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