## Position Opening Salmon or Challis, Idaho Central Office/Broadband Technician

CusterTel has been connecting customers with the latest communications technology since 1955. Located in the heart of Central Idaho, next to the Frank Church Wilderness Area, CusterTel offers telephone, wireless, broadband internet access, networking, and many other services in Custer and Lemhi Counties.

We are in search of a team-oriented, dynamic, customer-focused technician. You don't need to be an expert in the telephone business. However, applicants with strong computer skills, a positive attitude, and a self-starting work ethic will have an advantage. This is not a position where you may be relegated to one facet of technology or repetitive tasks. Instead, you will be instrumental and have the chance to work in many technical areas.

Here's how you will contribute:

• By providing installation, repair, and maintenance of a variety of network and communications equipment and systems (switches, routers, modems, PBX, home monitoring)

• By testing repaired, newly installed or updated equipment including switching and network equipment to ensure that it functions properly and conforms to specifications

• By utilizing your technical expertise and savvy to explain technical issues to customers providing solutions for their service needs

• By using a variety of test and locating equipment to isolate, identify, and analyze equipment trouble and take appropriate maintenance action

If a challenging technical position with customer contact excites you and you have experience with similar technologies, combined with a passion for learning, we need to talk! CusterTel offers a stable team-oriented work environment, and the chance to accomplish highly technical task in the heart of one of the most beautiful places in the country. On the job training will be provided.

CusterTel offers competitive wages and benefits including health/dental/vision insurance for the entire family, health savings account, 401K match of 3%, pension plan, employee life insurance, short- & long-term disability, and PTO.

Starting wage for this position is \$23/hr. and up to \$27/hr. depending on experience with a 1-year step raise program.

## Submit resume to:

Custer Telephone Attn: Krista Koeppen P.O. Box 324 Challis, Idaho 83226 **Or apply by e-mail to:** <u>krista.koeppen@custertel.com</u>

**Resumes are due by January 20<sup>th</sup>.** An Equal Opportunity Employer